Response ID: 2571 Data

1.	
1. How would you rate your overall experience with Pur	ebred Breeders?
Rate 1-5 paws	
Overall experience 5	
2. Did you find your Puppy Counselor to be knowledge	able, courteous, and helpful when selecting your new puppy?
Rate 1-5 paws	
Puppy Counselor 5	
 Did your Puppy Counselor clearly communicate the Breeders department would support you along the way 	process of receiving your puppy, clarifying how each Purebred ?
and the second form the second	
Rate 1-5 paws	
Puppy Counselor 5	
4. When calling into Purebred Breeders, were your call	s handled professionally and in a timely manner?
Rate 1-5 paws	
Reception 5	
Company of the compan	
5. Were you well informed and prepared by our Flights	department for your puppy's arrival?
Rate 1-5 paws	
Flights Dept. 5	
The same of the sa	
6. When meeting your puppy for the first time how wou	ld you rate your reaction?
Rate 1-5 paws	
Customer Reaction 5	
Employment of the control of the con	•
7. Was your billing experience fairly straightforward a	nd easy?
Rate 1-5 paws	·
Billing Dept. 5	•
B. Hannanda and a state of the	cor Core department, wave they informative and courteduc?
and the second control of the contro	ner Care department; were they informative and courteous?
Rate 1-5 paws	
Customer Care Dept. 5	•
9. Did your Customer Care representative resolve any o	uestions, concerns, or issues that you may have had?
Rate 1-5 paws	, ,
The state of the s	
Customer Care Rep. 5	

	Rate 1-5 paws
and the second s	المنافعة بموش
Recommendation	5

researched internet

12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

Hector was above and beyond as our representative. He had that human touch blended with reassuring professional assistance.

13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

I have had 5 dogs in my lifetime. Our new puppy makes the sixth. He is beautiful, handsome and very smart. Biscuit (aka Shadow of Winter) is a people magnet. We live on a cul-de-sac and by a golfcourse. Nearly every walk with our puppy attracts a crowd. Thank you all so much!

Customer ID

1113349

2. Thank You!

Email

Dec 06, 2012 15:22:33 Success: Email Sent to: marketing@purebredbreeders.com

Response Location

Country:

United States

Region:

IL

City:

Belleville

Postal Code:

62221

Long & Lat:

Lat: 38.5121, Long:-89.899803

Response ID: 3598 Data

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1. How would you rate your overall experience with Purebred Breeders?

	Rate 1-5 paws
Overall experience	4

2. Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy?

Puppy Counselor	5
	Rate 1-5 paws

3. Did your Puppy Counselor clearly communicate the process of receiving your puppy, clarifying how each Purebred Breeders department would support you along the way?

	Rate 1-5 paws
Puppy Counselor	4

4. When calling into Purebred Breeders, were your calls handled professionally and in a timely manner?

	Rate 1-5 paws
Reception	5

5. Were you well informed and prepared by our Travel department for your puppy's arrival?

	Rate 1-5 paws
Travel Dept.	4

6. When meeting your puppy for the first time how would you rate your reaction?

	Rate 1-5 paws
Customer Reaction	5

7. Was your billing experience fairly straightforward and easy?

Accounting Dept.	5
1	Rate 1-5 paws

8. If you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous?

	Rate 1-5 paws
Customer Care Dept.	4

9. Would you recommend Purebred Breeders to your friends and family?

	Rate 1-5 paws
Recommendation	4

10. Please tell us how you first heard about us.

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11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

Air travel was very hard for my puppy. She had three cancelled flights. Finally she got a flight but the poor thing had to sit on a plane for 7 hours.

12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

My little girl was worth the wait. I have raised 3 Husky pups in the past from other breeders, the breeder from Pruebred is far superior to any breeder I've used in the past. My girl is perfect in every way.

Customer ID

968620

2. Thank You!

Email

Apr 04, 2012 09:26:05 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	IL
City:	Saint Charles
Postal Code:	60174
Long & Lat:	Lat: 41.938702, Long:-88.343498

Response ID: 2675 Data

. How would you rate y	ur overall experience with Purebred Breeders?	
F	ate 1-5 paws	
Overall experience	5	
. Did you find your Pu	py Counselor to be knowledgeable, courteous, and helpful when selecting your new	puppy?
R	te 1-5 paws	
Puppy Counselor	2	
	elor clearly communicate the process of receiving your puppy, clarifying how each F Ild support you along the way?	urebre
# R	te 1-5 paws	
Puppy Counselor	3	
When calling into Pu	ebred Breeders, were your calls handled professionally and in a timely manner?	
Rate 1-5	aws	
Reception 5		
the other than the annual measures are and a member for the other to the other than the other th		
. Were you well inform	d and prepared by our Flights department for your puppy's arrival?	
Rate 1	paws	
Flights Dept.		
When meeting your p	ppy for the first time how would you rate your reaction?	
	ate 1-5 paws	
Customer Reaction		
The second of the second secon		
-	ience fairly straightforward and easy?	
Rate 1-		
Billing Dept.		
	ur experience with our Customer Care department; were they informative and courted	us?
	Rate 1-5 paws	
Customer Care Dent	5 .	
Customer Care Dept.	The state of the s	
	e representative resolve any questions, concerns, or issues that you may have had	?
garan kanangan kanang Lampatan kanangan ka		
Customer Care Rep.		

	Rate 1-5 paws
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Recommendation	5

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- 12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!
- 13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Sapphire arrived safely in Chicago. Thank you to Purebred Breeders and Rae Lynn for sending us such a predious puppy. We love her and she has already become a special member of our family!

Customer ID

1123384

2. Thank You!

Email

Dec 30, 2012 19:15:50 Success: Email Sent to: marketing@purebredbreeders.com

Response Location

Country:

United States

Region:

IL.

City:

Chicago

Postal Code:

60601

Long & Lat:

Lat: 41.8675, Long:-87.6744

Response	ID:	2470	Data
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. How would you rate	your overall	experience with Purebred Breeders?
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Overall experience	. 5	
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2. Did you find your l	Mark the company of the contract of the contra	elor to be knowledgeable, courteous, and helpful when selecting your new puppy?
And the state of t	Rate 1-5 paw	s.
Puppy Counselor	5	
Did your Puppy Co	unselor clear	ly communicate the process of receiving your puppy, clarifying how each Purebred
		rt you along the way?
	Rate 1-5 paw	S:
Puppy Counselor	5	
L When calling intol	Durchred Rre	eders, were your calls handled professionally and in a timely manner?
Rate 1	a DATE Transcript in complete in Franchistop	
The second of the second secon	5	
- Necepton		
5. Were you well info	rmed and prep	pared by our Flights department for your puppy's arrival?
Rate	1-5 paws	
Flights Dept.		
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when meeting you	THE STATE OF THE S	e first time how would you rate your reaction?
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Customer Reaction	5	A CAMPAGE OF THE PROPERTY OF T
7. Was your billing e	xperience fair	ly straightforward and easy?
Rate	1-5 paws	
Billing Dept.	5	
	on later participants and an area sum	
3. How would you rate		ence with our Customer Care department; were they informative and courteous?
	Rate 1-5	Daws
Customer Care Dep	ot. 5	
). Did vour Customer	Care represe	ntative resolve any questions, concerns, or issues that you may have had?
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Customer Care Rep	the of the same a man is the proper proper and the same of the sam	
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ومرورة والرائد المائد المستجومة		ate 1-5 pav	
Recommend	dation	5	

found you on line

12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

Every one was so nice and polite. You could tell they were pet lovers also.

13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

When we picked Molly up at the airport she looked like her picture. Each day her personality comes out a little more. We are so happy that we have her. Love those puppy kisses. Thank you!

Customer ID

1088657

2. Thank You!

Email

Nov 04, 2012 11:29:33 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	IL .
City:	Pekin
Postal Code:	61554
Long & Lat:	Lat: 40.5494, Long:-89.625198

Response ID: 3436 Data

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1. How would you rate your overall experience with Purebred Breeders?

	Rate 1-5 paws
Overall experience	5

2. Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy?

Puppy Counselor	4
	Rate 1-5 paws

3. Did your Puppy Counselor clearly communicate the process of receiving your puppy, clarifying how each Purebred Breeders department would support you along the way?

	Rate 1-5 paws
Puppy Counselor	5

4. When calling into Purebred Breeders, were your calls handled professionally and in a timely manner?

	Rate 1-5 paws
Reception	5

5. Were you well informed and prepared by our Travel department for your puppy's arrival?

	Rate 1-5 paws
Travel Dept.	5

6. When meeting your puppy for the first time how would you rate your reaction?

	Rate 1-5 paws
Customer Reaction	5

7. Was your billing experience fairly straightforward and easy?

	Rate 1-5 paws
Accounting Dept.	5

8. If you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous?

	Rate 15 paws
Customer Care Dept.	5

9. Would you recommend Purebred Breeders to your friends and family?

Recommendation	5
	Rate 1-5 paws

10. Please tell us how you first heard about us.

		ot

11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

I thought PBdogs was an amazing way to find the perfect dog that matches your own particular preference. This company was one of the most thorough, professional company I have worked with. My breeder was amazing as well. I think that one thing that would really improve the experience was allowing the customer to get the breeder's information after they have made the purchase. It makes it so much more real, personal, and heightens the overall experience. I would have loved to talk to me breeder in the time I was waiting for my dog. Overall - amazing company. Thank you!

12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Customer ID

941814

2. Thank You!

Email

Mar 22, 2012 10:02:25 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	IL
City:	Highland Park
Postal Code:	60035
Long & Lat:	Lat: 42.188999, Long:-87.806297

Response ID: 2767 Data

1	

1. How would you rate your overall experience with Purebred Breeders?

	Rate 1-5 paws
Overall experience	4

2. Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy?

	Rate 1-5 paws
Puppy Counselor	5

3. Did your Puppy Counselor clearly communicate the process of receiving your puppy, clarifying how each Purebred Breeders department would support you along the way?

and the second	Rate 1-5 paws
Puppy Counselor	5

4. When calling into Purebred Breeders, were your calls handled professionally and in a timely manner?

	Rate 1-5 paws
Reception	3

5. Were you well informed and prepared by our Travel department for your puppy's arrival?

	Rate 1-5 paws
Travel Dept.	5

6. When meeting your puppy for the first time how would you rate your reaction?

	Rate 1-5 paws
Customer Reaction	5

7. Was your billing experience fairly straightforward and easy?

	Rate 1-5 paws
Accounting Dept.	5

8. If you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous?

	Rate 1-5 paws
Customer Care Dept.	4

9. Would you recommend Purebred Breeders to your friends and family?

	Rate 1-5 paws
Recommendation	4

10. Please tell us how you first heard about us.

a	nli	ne	_	ഹ	nε	ile

11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

I think overall my experience was positive. My only suggestion would be for Customer Service to try to answer emails more quickly. I had to stay on top of them in order to get answers.

12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

My puppy is a wonderful addition and in good healthy both physically and in her temperment. I believe Purebred Breeders deals with reputable breeders and can be trusted to provide a good pet

Customer ID

899961

2. Thank You!

Email

Jan 06, 2012 12:34:32 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	IL
City:	Ottawa
Postal Code:	61350
Long & Lat:	Lat: 41.401901, Long:-88.878403

Response ID: 5502 Data

1. How would you rate your overall experience with Purebred Breeders?

	Rate 1-5 paws
Overall experience	4

2. Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy?

	Rate 1-5 paws
Puppy Counselor	5

3. Did your Puppy Counselor clearly communicate the process of receiving your puppy, clarifying how each Purebred Breeders department would support you along the way?

	Rate 1-5 paws
Puppy Counselor	5

4. When calling into Purebred Breeders, were your calls handled professionally and in a timely manner?

Reception	5
	Rate 1-5 paws

5. Were you well informed and prepared by our Travel department for your puppy's arrival?

	Rate 1-5 paws
Travel Dept.	5

6. When meeting your puppy for the first time how would you rate your reaction?

	Rate 1-5 paws
Customer Reaction	4

7. Was your billing experience fairly straightforward and easy?

	Rate 1-5 paws
Accounting Dept.	3

8. If you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous?

	Rate 1-5 paws
Customer Care Dept.	2

9. Would you recommend Purebred Breeders to your friends and family?

	Rate 1-5 paws
Recommendation	3

10. Please tell us how you first heard about us.

Internet	
11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!	
I was given written instructions to purchase a specific brand of puppy food but when the puppy arrived the breeder indicated to use a different brand.	
12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.	
Customer ID 1053688	

2. Thank You!

Email

Sep 09, 2012 12:28:57 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	L
City:	Batavia
Postal Code:	60510
Long & Lat:	Lat: 41.839199, Long:-88.361198

Response ID: 2393 Data

How would you rate your overa	all experience with Purebred Breeders?
Rate 1-5 p	Daws ,
Overall experience 5	
Did you find your Puppy Cour	nselor to be knowledgeable, courteous, and helpful when selecting your new puppy
Rate 1-5 p	iaws.
Puppy Counselor 5	
	early communicate the process of receiving your puppy, clarifying how each Purebr
reeders department would supp	port you along the way?
Rate 1-5 p	aws
Puppy Counselor 5	
When calling into Purebred B	reeders, were your calls handled professionally and in a timely manner?
Rate 1-5 paws	
and the second s	
Reception 5	
Rate 1-5 paws Flights Dept. 5	
When meeting your puppy for	r the first time how would you rate your reaction?
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Rate 1-5	paws
Customer Reaction 5	
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ages after the constraint and another account of the state of the stat	arry straightfus was a and easy.
Rate 1-5 paws	
Billing Dept. 5	
and the second second	
How would you rate your expe	erience with our Customer Care department; were they informative and courteous?
How would you rate your expe	the applicate distribution of the latest
Rate 1-	the applicate distribution of the latest
Rate 1-	-5 paws
Rate 1- Customer Care Dept.	-5 paws
Rate 1- Customer Care Dept.	5 paws 5 esentative resolve any questions, concerns, or issues that you may have had?
Rate 1- Customer Care Dept.	5 paws esentative resolve any questions, concerns, or issues that you may have had? 5 paws

	Rate 1-5 paws
Recommendation	5
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internet search on Bing

- 12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!
- 13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Thor has been an excellent puppy, great with the kids and my other lab. You can see that quality breeding make a big difference.

Customer ID

1073842

2. Thank You!

Email

Oct 15, 2012 09:16:04 Success: Email Sent to: marketing@purebredbreeders.com

and the second control of the second control	The support of the su
Country:	United States
Region:	IL .
City:	Belleville
Postal Code:	62220
Long & Lat:	Lat: 38.513401, Long:-89.979897

Response ID: 5017 Data

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1. How would you rate your overall experience with Purebred Breeders?

and the second	Rate 1-5 paws
Overall experience	5

2. Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy?

a de la companya de	Rate 1-5 paws
Puppy Counselor	5

3. Did your Puppy Counselor clearly communicate the process of receiving your puppy, clarifying how each Purebred Breeders department would support you along the way?

	Rate 1-5 paws
Puppy Counselor	5

4. When calling into Purebred Breeders, were your calls handled professionally and in a timely manner?

	Rate 1-5 paws
Reception	5

5. Were you well informed and prepared by our Travel department for your puppy's arrival?

	Rate 1-5 paws
Travel Dept.	5

6. When meeting your puppy for the first time how would you rate your reaction?

	Rate 1-5 paws
Customer Reaction	5

7. Was your billing experience fairly straightforward and easy?

	Rate 1-5 paws
Accounting Dept.	5

8. If you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous?

10 miles	Rate 1-5 paws
Customer Care Dept.	5

9. Would you recommend Purebred Breeders to your friends and family?

	Rate 1-5 paws
Recommendation	5

10. Please tell us how you first heard about us.

I searched online for a puppy with certain characteristics and found Purebred Breeders.

11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

Shipping by air somewhat bothered me but everything worked out better than I would have expected.

12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

I was looking for a mixed breed puppy with certain characterists and found 2 puppies. I feel that they have had a healthy start and will be part of our family for a long time.

Customer ID

1029239

2. Thank You!

Email:

Jul 30, 2012 10:28:23 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	IL.
City:	Scott Air Force Base
Postal Code:	62225
Long & Lat:	Lat: 38.542099, Long:-89.844803

Response ID: 6484 Data

. How would you rate yo	our overall ex	erience with Purebred Breeders?
R	ate 1-5 paws	
Overall experience	5	
. Did you find your Pu	ppy Counselo	to be knowledgeable, courteous, and helpful when selecting your new puppy?
Ri	ate 1-5 paws	
Puppy Counselor	5	
B. Did your Puppy Coun Breeders department wo	-	ommunicate the process of receiving your puppy, clarifying how each Purebred ou along the way?
R	ate 1-5 paws	
Puppy Counselor	ale selektriken en ee	
	. Language de la companya de la comp	
k When calling into Pur	rebred Breede	s, were your calls handled professionally and in a timely manner?
Rate 1-5 j	paws	
Reception 5		
Reported Agenty Commission of the Commission of	, Angle Commission Angle Com S	
i. Were you well informe	eo ano prepar	d by our Travel department for your puppy's arrival?
When the state of	to to a proportion of the contract of the cont	d by our Travel department for your puppy's arrival?
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Rate 1-1 Travel Dept. 5 When meeting your process. When meeting your process. Customer Reaction Rate 1-1 Customer Reaction Rate 1-1 Customer Reaction Rate 1-1 Rate 1-1 Customer Reaction Customer Reaction Rate 1-1 Rate 1-1 Customer Reaction Customer Reaction Customer Reaction Customer Care Dept.	5 paws uppy for the fi Rate 1-5 paws 5 erience fairly tte 1-5 paws 5 ction with our us? Rate 1-5 paw 5	st time how would you rate your reaction? traightforward and easy? Customer Care department, how would you rate your experience; were they
Rate 1-1 Travel Dept. 5 When meeting your process. When meeting your process. Customer Reaction Rate 1-1 Customer Reaction Rate 1-1 Customer Reaction Rate 1-1 Rate 1-1 Customer Reaction Customer Reaction Rate 1-1 Rate 1-1 Customer Reaction Customer Reaction Customer Reaction Customer Care Dept.	5 paws uppy for the fi Rate 1-5 paws 5 erience fairly te 1-5 paws 5 ction with our us? Rate 1-5 paw	rst time how would you rate your reaction? traightforward and easy? Customer Care department, how would you rate your experience; were they

searching the internet		
11. Is there anything very important to us!	else you would like us to know about your experience with Purebred Breeders? Your feedback i	is
12. Please feel free to	use the space below for a testimonial that we can upload to our Purebred Breeders site.	
	ur new puppy, he is just right for our family. My sons love him to pieces and he is so cuddly and loving!! We could have not picked a better place to choose our new puppy from, he completes our family!!!	J.
Customer ID		•
1087283		
2. Thank You!		
Email Dec 06, 2012 11:54:0	3 Success: Email Sent to: marketing@purebredbreeders.com	
Response Location		
Country:	United States	
Region:		

Country:	United States
Region:	L.
City:	Oak Forest
Postal Code:	60452
Long & Lat:	Lat: 41.603298, Long:-87.7547

Response ID: 2189 Data

	your overall e	experience with Purebred Breeders?
4	Rate 1-5 paw	S
Overall experience	5	
Did you find your Po	uppy Counse	lor to be knowledgeable, courteous, and helpful when selecting your new puppy
J	Rate 1-5 paws	3
Puppy Counselor		
And the second s		
		y communicate the process of receiving your puppy, clarifying how each Purebre
The state of the s	and the second s	t you along the way?
	Rate 1-5 paws	
Puppy Counselor	5	
an area ann a dheachann a bha a dha a dha a dheach an area an	ting or near more on a figure of a respiration of principal and an extension of a relation	· ·
When calling into Pe	urebred Bree	ders, were your calls handled professionally and in a timely manner?
Rate 1-5	paws	
Reception 5	Type of type all the second	·
reception 5		
Rate	1-5 paws	
Flights Dept.	3	e first time how would you rate your reaction?
Flights Dept. When meeting your	3 puppy for the	encore ent
Flights Dept. When meeting your	puppy for the	encore ent
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- 12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!
- 13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Customer ID

1047115

2. Thank You!

Email

Aug 25, 2012 13:03:56 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	L
City:	Homer Glen
Postal Code:	60491
Long & Lat:	Lat: 41.622799, Long:-87.941597

10. Please tell us how you first heard about us.

Response ID: 6486 Data

Rate 1-5 paws Overall experience 5 Rate 1-5 paws Overall experience 5 Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy Rate 1-5 paws Puppy Counselor 5 Did your Puppy Counselor dearly communicate the process of receiving your puppy, clarifying how each Purebre received repartment would support you along the way? Rate 1-5 paws Puppy Counselor 5 L When calling into Purebred Breeders, were your calls handled professionally and in a timely manner? Rate 1-5 paws Reception 5 B. Were you well informed and prepared by our Travel department for your puppy's arrival? Rate 1-5 paws Travel Dept 4 When meeting your puppy for the first time how would you rate your reaction? Rate 1-5 paws Customer Reaction 5 Was your billing experience fairly straightforward and easy? Rate 1-5 paws Accounting Dept 5 Lift you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous? Rate 1-5 paws Customer Care Dept 5 Nate 1-5 paws Customer Care Dept 5 Rate 1-5 paws Recommendation 5					The state of the s	
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Online
11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!
12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.
Customer 1D
1096992
2. Thank You!
Email
Dec 06, 2012 12:46:23 Success: Email Sent to: marketing@purebredbreeders.com

The second secon	
Country:	United States
and the second second of the second of	
Region:	in the second of
The same of the sa	e tagang panggang pa Panggang panggang pa
City:	Round Lake
The state of the s	
Postal Code:	60073
The property appropriate appropriate and the second	managaran da angan a Banagaran angan anga
Long & Lat:	Lat: 42.341202, Long:-88.113701
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10. Please tell us how you first heard about us.

Response ID: 6483 Data

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1.
1. How would you rate your overall experience with Purebred Breeders?
Rate 1-5 paws
Overall experience 5
2. Did you find your Puppy Counselor to be knowledgeable, courteous, and helpful when selecting your new puppy?
Rate 1-5 paws
Puppy Counselor 5
3. Did your Puppy Counselor clearly communicate the process of receiving your puppy, clarifying how each Purebred
Breeders department would support you along the way?
Rate 1-5 paws
Puppy Counselor 5
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4. When calling into Purebred Breeders, were your calls handled professionally and in a timely manner?
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Customer Reaction 5
7. Was your billing experience fairly straightforward and easy?
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8. If you had any interaction with our Customer Care department, how would you rate your experience; were they informative and courteous?
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Customer Care Dept. 5
9. Would you recommend Purebred Breeders to your friends and family?
Rate 1-5 paws
Recommendation 5
Approximation of the contract

online	
11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is	-
very important to us!	-
12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.	-
12, Please feet free to date the space below for a testimornal tractice can a product out it are so a precision of the	
Customer ID	
1100076	
	J

2. Thank You!

Email

Dec 06, 2012 11:03:10 Success: Email Sent to: marketing@purebredbreeders.com

Country:		United States
Region:	کی محمد کا محم محمد کا محمد ک محمد کا محمد کا	IL
City:	**************************************	Chicago
Postal Code:		60601
Long & Lat:		

Response ID: 1829 Data

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	Rate 1-5 paws
Recommendation	5
11. Please tell us how y	ou first heard about us.
Google	
12. Is there anything elvery important to us!	ise you would like us to know about your experience with Purebred Breeders? Your feedback is
13. Please feel free to u	se the space below for a testimonial that we can upload to our Purebred Breeders site.
Customer ID	
991767	

2. Thank You!

Émail

May 25, 2012 17:46:52 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	
City:	Algonquin
Postal Code:	60102
Long & Lat:	Lat: 42.161701, Long:-88.328499

Response ID: 2064 Data

1.		
1. How would you rate	your overall experience with Purebred Breeders?	
	Rate 1-5 paws	
Overall experience		
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Recommendati	on 5

Google

12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

The number I called to check flight status was a recording that just said my wait time was at least 30 minutes. I waited and waited. And my call was never answered by a live person. I tried calling several times with no luck. I would not use petsafe ever as they never answered my call and it was extremely frustrating. When I found where I was supposed to go at airport they had no documents that showed my puppy was supposed to be arriving. After 30 minutes they located my dog.

13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Customer ID

1018417

2. Thank You!

Email

Jul 20, 2012 09:36:38 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	L ·
City:	Oswego
Postal Code:	60543
Long & Lat:	Lat: 41.663502, Long:-88.315498

Response ID: 2039 Data

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Rate 1-	5 paws
Overall experience 5	5
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Rate 1-5	5 paws
Puppy Counselor 5	
Did your Puppy Counselor	clearly communicate the process of receiving your puppy, clarifying how each Purebro
reeders department would s	upport you along the way?
Rate 1-5	5 paws
Puppy Counselor 5	
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Reception 5	
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Rate 1	-5 paws
Customer Reaction	5
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Recommendation	
1. Please tell us how y	ı first heard about us.
on line	
	e you would like us to know about your experience with Purebred Breeders? Your feedback is
ery important to us!	
	the space below for a testimonial that we can upload to our Purebred Breeders site.

2. Thank You!

Email

Jul 12, 2012 09:12:05 Success: Email Sent to: marketing@purebredbreeders.com

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Country:	United States
	The production of the second control of the
Region:	L
City:	Arlington Heights

Postal Code:	60004
	The second secon
Long & Lat:	Lat: 42.112999, Long:-87.980698

Response ID: 1318 Data

1.	
1. How would you rate your over	all experience with Purebred Breeders?
Rate 1-5 p	paws
Overall experience 5	
2. Did you find your Puppy Cou	nselor to be knowledgeable, courteous, and helpful when selecting your new puppy?
Rate 1-5 p	aws
Puppy Counselor 5	
3. Did your Puppy Counselor clo Breeders department would sup	early communicate the process of receiving your puppy, clarifying how each Purebred port you along the way?
Rate 1-5 p	naws
Puppy Counselor 5	
4 When calling into Purebred B	reeders, were your calls handled professionally and in a timely manner?
Rate 1-5 paws	, , , , , , , , , , , , , , , , , , , ,
Reception 5	
Reception 5	
5. Were you well informed and p	repared by our Flights department for your puppy's arrival?
Rate 1-5 paws	
Flights Dept. 5	
and the second s	
6. When meeting your puppy for	the first time how would you rate your reaction?
Rate 1-5	paws
Customer Reaction 5	
7. Was your billing experience i	fairly straightforward and easy?
Rate 1-5 paws	
Billing Dept. 5	
8. How would you rate your expe	erience with our Customer Care department; were they informative and courteous?
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Customer Care Dept.	5
9. Did your Customer Care repre	esentative resolve any questions, concerns, or issues that you may have had?
Rate 1-	5 paws
2	5

A second residence of the seco	Rate 1-5 paws	
Recommendation	5	
11. Please tell us how	you first heard about a	us.
internet		
12. Is there anything overy important to us!	else you would like us	s to know about your experience with Purebred Breeders? Your feedback is
		n the breeder. i had to ask about her brand of foof and how oftento feed. he was d of offered the information about her.
13. Please feel free to u	ise the space below fo	or a testimonial that we can upload to our Purebred Breeders site.
Customer ID		
933929		
<u> </u>	<u></u>	
2. Thank You!		
Email		
) Success: Email Sent to	to: marketing@purebredbreeders.com
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Country:	United States	es .
Region:	i L	
City:	Bloomingdal	ala
	. Bloomingda	
Postal Code:		
Long & Lat:	l at 41 94830	399, Long:-88.094704
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Response ID: 6814 Data

How would you rate you	overall experience w	ith Purebred Breeders?
Rate	1-5 paws	
Overall experience	5	-
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Rate	1-5 paws	
Puppy Counselor	5 .	
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Rate	1-5 paws	
Puppy Counselor	,	
Rate 1-5 par		our calls handled professionally and in a timely manner?
. Were you well informed	and prepared by our T	ravel department for your puppy's arrival?
Rate 1-5 p	aws	
Travel Dept. 5	- Company	
Control of the contro	nas vija vinas si ²	
		ow would you rate your reaction?
Ra	e 1-5 paws	
Customer Reaction	5	
. Was your billing experi	ence fairly straightfor	ward and easy?
Rate	mann magainn ann Matagig 1975	
Accounting Dept.	5	
Accounting Dept	3	
. If you had any interaction	n with our Customer	Care department, how would you rate your experience; were they
nformative and courteous	?	÷
F	≀ate 1-5 paws	
Customer Care Dept.	5	
. Would you recommend F	Durahrad Broaders to	your friends and family?
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Rate		
Recommendation	5	

10. Please tell us how you first heard about us.

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υı	1 111	10:3	255	/III	uы	11 =	eder

11. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

I would list the travel expenses as part of the price.

12. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Customer ID

1121067

2. Thank You!

Email

Dec 28, 2012 17:34:38 Success: Email Sent to: marketing@purebredbreeders.com

Response Location

Country:

United States

Region:

IL

City:

Chicago

Postal Code:

60601

Long & Lat:

Lat: 41.8675, Long:-87.6744

Response ID: 1741 Data

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	your overall experience	with Purebred Breeders	?
	Rate 1-5 paws		
Overall experience	5		
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Puppy Counselor	5		
Did your Puppy Co	unselor clearly commun	cate the process of recei	ving your puppy, clarifying how each Purebre
	would support you along		÷
	Rate 1-5 paws		
Puppy Counselor			: •
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When calling into F	Purebred Breeders, were	your calls handled profe	essionally and in a timely manner?
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Reception	5		
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Customer Care Dep	and the second s		
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Did your Customer	Care representative res	lve any questions, cond	cerns, or issues that you may have had?
	Rate 1-5 paws		
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	Rate 1-5 paws
Recommendation	5

browsing internet labs

12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

very professional

13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

i am unable to do so.

Customer ID

969475

2. Thank You!

Email

May 02, 2012 22:00:50 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	
City:	Chicago
Postal Code:	60601
Long & Lat:	Lat: 41.8675, Long:-87.6744

Response ID: 1686 Data

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How would you rate your ov	verall experience with Purebred Breeders?
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Puppy Counselor 5	
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Puppy Counselor 5	
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P. Did your Customer Care rep Rate Customer Care Rep.	1-5 paws

		Rate 1-5 paws	
1	Recommendation	5	
- 1			

internet

12. Is there anything else you would like us to know about your experience with Purebred Breeders? Your feedback is very important to us!

I would like the weight of the Mom (Golden) and the Dad (poodle)

13. Please feel free to use the space below for a testimonial that we can upload to our Purebred Breeders site.

Out puppy arrived healthy and robust. She is a joy!

Customer ID

973948

2. Thank You!

Email

Apr 19, 2012 14:54:57 Success: Email Sent to: marketing@purebredbreeders.com

Country:	United States
Region:	en ik. 19. ik. 19. ik.
City:	Chicago
Postal Code:	60654
Long & Lat:	Lat: 41.8876, Long:-87.636803